



## Chinese Community Social Services Centre Inc.

(ABN 95 428 365 701)

PRESS RELEASE

### **On Luck Chinese Nursing Home 10<sup>th</sup> Year Anniversary Celebration**

At the end of July 2016, On Luck Chinese Nursing Home celebrated its 10<sup>th</sup> Year Anniversary with its residents, their families and staff.

Mr. Fred Chuah, J.P. and Ms. Kim Au, the President and Chief Executive Officer of the Chinese Community Social Services Centre Inc., addressed the attendees and reflected on the journey of establishing On Luck. "It was a long and tough process and along the way, we faced various setbacks. The journey was challenging however, we managed to overcome the challenges and got On Luck to where it is today with our determination and strong support from the Federal and State Government. As we celebrate On Luck 10<sup>th</sup> Anniversary, we will continue our commitment to provide high-quality care for our seniors for many years to come", Ms. Kim Au said. Mr. Fred Chuah also stated that On Luck is an asset which belongs to the community and hope people will appreciate and value it for generations to come.

In an interview, some family members mentioned that they chose On Luck because the staff can understand and speak to their parent(s) in their native language such as Cantonese, Mandarin, Hokkien, Hakka, Teochew and other Chinese dialects. This is an important factor as their parent(s) are able to communicate their needs in daily lives and be treated with dignity and respect.

A carer mentioned that both her parents are happier after staying in On Luck and enjoy daily activities such as tai chi, playing mahjong, and festival celebrations. Another carer said that she is very grateful to the nursing staff at On Luck for providing high quality care and taking care of her mother like their own family member.

Employment awards were presented to 15 staff members in recognition of their hard work and contributions for the last 10 years since the commencement of service of On Luck. Over these 10 years, On Luck has provided employment to 405 current and former staff. Five residents who have been calling On Luck home since its establishment in 2006, also received an On Luck 10<sup>th</sup> Anniversary souvenir each. Staff and residents enjoyed their celebration lunch prepared by the On Luck kitchen staff. The vibrant celebration was a fitting way to commemorate On Luck 10<sup>th</sup> year milestone achievement.

Chinese Community Social Services Centre Inc. On Luck Chinese Nursing Home is located in

Suite 19, Professional Suites, Box Hill Central, 17 Market Street, Box Hill VIC 3128  
Tel: (03) 9898 1965 Fax: (03) 9890 1888

Donvale and currently provides 120 high care places (including a 30 place dementia specific unit) and 24-hours-per-day nursing care for Chinese-speaking seniors in Victoria. If you would like to find out more about On Luck, please contact the administrative team on 03 9844 6000 or visit our website on [www.ccsci.org.au](http://www.ccsci.org.au)



*From left to right: David Yong J.P., (CCSSCI Vice President), Josephine Foo (CCSSCI Treasurer), Fred Chuah J.P., (CCSSCI President), Kim Au (CCSSCI CEO), Albert Hau (CCSSCI Board Member), Kwok Lam Leung (CCSSCI Board Member) Cutting a Cake.*



*Management and Staff of On Luck Chinese Nursing Home.*