

Our Uniqueness

- We have our own team of qualified and caring Case Managers and Home Care Workers, with ongoing trainings and supervision to ensure the delivery of quality services.
- Our staff and management are from Chinese background, speak Cantonese, Mandarin, English or other Chinese dialects. We understand your culture and your needs.
- We value your feedback, and encourage you to communicate directly with our staff and management.
- We organise consumers and carers' activities and festival celebrations.
- Our Centre also provides other aged care services (On Luck Chinese Nursing Home, day care centres, volunteer visits, telephone chat room and telephone counselling, etc.)



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Maximum service value per year

每年服務總值可高達

\$ 50,000

(Subject to the level of care received 按照所獲護理程度)

Feb 2019



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華人社區服務中心
Chinese Community Social Services Centre Inc.

Chinese Community Social Services Centre Inc.
(ABN 95 428 365 701)

Home Care Packages

長者家居照顧服務



家中養老 生活美好
Ageing Well At Home

查詢請致電 Enquiry

(03) 8848 0288

華人社區服務中心

長者家居照顧服務

維省唯一專為華人提供長者家居照顧服務的非牟利註冊慈善機構，有超過20年經驗提供優質的長者家居照顧服務，協助華裔長者重建能力及自信，安心繼續留在家中生活，安享晚年。

服務包括

- 家居清潔、膳食準備
- 個人護理、藥物管理
- 花園整理
- 接送及陪同看醫生、購物或參加其他社交活動
- 康復照顧、特別護理、治療及保健(物理治療、足部治療、職業治療、營養指導等)
- 提供生活輔助儀器
- 簡單的家居維修或改裝
- 短暫家中看顧讓家人休息
- 個案及照顧計劃的管理
- 24小時緊急支援服務

我們的特色

1. 有自己一隊具專業資格、有愛心的家居照顧服務統籌及家居照顧員，並有妥善的管理及監督，確保為您提供優質的服務。
2. 所有的職員及管理階層都是華人，能說廣東話、普通話、英語或其他中國方言，能明白您的需要。
3. 尊重您的意見，歡迎您隨時向我們的職員或管理層反映。
4. 定期舉辦長者及照顧者活動或節日慶祝。
5. 中心亦提供其他長者服務(安樂華人護理院、長者日間活動中心、義工探訪、電話輔導等)。



Chinese Community Social Services Centre Inc.

Home Care Packages

The only Chinese-specific home care packages provider in Victoria. We are a not-for-profit, registered charitable organisation, has over 20 years of experiences to provide high quality home care services to assist Chinese elderly to strengthen their capacity and regain confidence, so as to remain living at home at ease.

Our Services

- House cleaning, Meals preparation
- Personal care, Medication management
- Gardening
- Transport & escort service
- Rehabilitative support, nursing care & allied health services (e.g. physiotherapy, podiatry, dietetics, occupational therapy)
- Aids & equipment
- Minor home maintenance & modification
- In-home respite
- Case management & monitoring
- 24 hours emergency support